



What and who are my loan servicers?

Loan servicers are responsible for managing the repayment of your student loans. They are contracted by the Department of Education to do so. Many loan servicers left the industry during the COVID-19 Payment and Interest Pause so your loan servicer has likely changed.

You can find information about who your loan servicers are by logging into your FSA account at studentaid.gov/fsa-id/sign-in. Some borrowers will have multiple student loan servicers while others only have one student loan servicer.

Be wary of messages claiming to be from your student loan servicers until you are able to confirm who your servicers are in your FSA dashboard.